

# AGENCY SUCCESS SPOTLIGHT



*Survivor-run counseling service adopts innovative, mobile technology to enhance safety, improve communication, and centralize services for survivors of intimate partner violence.*

## Agency

Underground Moves/Kayla Scheanon,  
LPC | Pennsylvania & Ohio

## Agency Challenge

The Underground Moves counseling team faced a significant challenge in ensuring the safety and privacy of clients seeking help from abusive situations. The abusers' pattern of behavior posed a serious threat to the ability of survivors to access support without fear of being isolated. Looped Fusion Purple emerged as a crucial solution to this obstacle, providing a secure platform for providers to connect with clients discreetly. With Looped Fusion Purple, the counseling team is able to offer a higher level of services while safeguarding the confidentiality and safety of those seeking help.

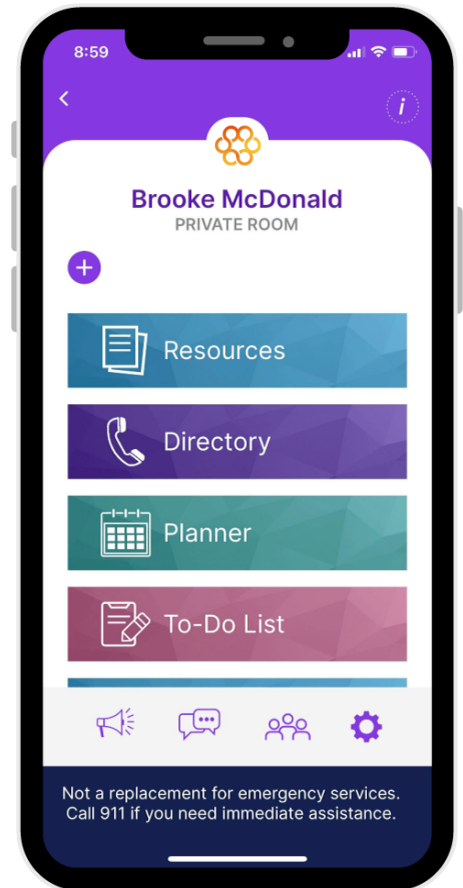
## Program Summary

Underground Moves was founded by survivors and mental health professionals who have a deep understanding of the detrimental impact of domestic violence on survivors' mental and physical health. By leveraging their personal experiences and expertise, Underground Moves works to simplify the complex issue of intimate partner violence (IPV) and provide survivors and employers with the necessary resources to support and empower their employees. Through discreet and safe delivery of holistic resources, Underground Moves is dedicated to breaking the cycle of domestic violence and offering meaningful support to survivors.

The initial goal for the adoption of Looped Fusion Purple was focused on enhancing client care plans, improving communication, and ensuring client access as well as staff comfort with the tool. Additionally, having the option to customize features to meet the specific needs of the Underground Moves team provided additional value. This approach prioritizes safety, security, client satisfaction and staff efficiency.

## Outcomes:

- ✔ The adoption of Looped Fusion Purple has supported the organization's business goals of providing services directly to survivors through their mobile devices making it safe, convenient and accessible for them to access the support they need.
- ✔ By introducing Looped Fusion Purple to clients at initial intake, they feel reassured and supported by the Underground Moves team. Providing that sense of relief and support can make a big difference in their overall experience.
- ✔ The safety features of the app are crucial for survivors of abuse to feel safe and empowered to use it. Technology abuse is a very real and concerning issue, and having strong safety measures in place can help survivors feel more confident in utilizing the app as a tool for support and safety.



*“When we first implemented Looped Fusion Purple, it was important for everyone involved in supporting survivors of domestic violence to have access to user-friendly tools like Purple. The Looped Solutions’ staff has been responsive and helpful in understanding our needs and the needs of our clients. The process was seamless to get our organization onboarded, staff trained and quickly able to introduce this new digital solution to enhance our client engagement and improve outcomes.”*

*– Kayla Scheanon, LPC*

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### About Looped Solutions

Looped Solutions, a Pennsylvania based technology development company that offers a unique menu of mobile technology solutions designed around their secure communication and support platform. The woman-led company first entered the market in 2019, launching its premier mobile app, OhanaLink™. In 2020, the tech company collaborated with a group of domestic violence agencies in Western Pennsylvania to custom design a safe, secure mobile delivery system for agencies to enhance their ability to provide services for victims of domestic violence. Looped Fusion Purple launched in May of 2022, is being adopted by domestic violence coalitions and agencies across the country and is on track to transform the delivery of services for advocates and survivors of domestic abuse.

For more information, visit [www.loopedsolutions.com/purple](http://www.loopedsolutions.com/purple), email [info@loopedsolutions.com](mailto:info@loopedsolutions.com) or call 844-394-4398.



## underground moves

### About Underground Moves

As a licensed counselor, Kayla Sheanon has supported clients experiencing domestic violence for fifteen years. As a fellow survivor, Kayla intimately understands the struggles and guides her clients toward finding the hope and resilience that transcends circumstances. With the goal of helping as many survivors as possible, Kayla recognized the workplace as a safe avenue to access life-saving resources, and thus, Underground Moves was born.

Underground Moves is a standalone survivor-run employee assistance program (EAP) that allows employers and organizations to address the needs of individuals experiencing domestic violence (DV) Offering a comprehensive menu of services including, therapy sessions, peer support, trauma-release yoga, energetic healing, court advocacy, self defense, and moving and housing support, each Underground Moves service intentionally addresses the psychological, physical, and economic impact that domestic violence has on survivors and their families. When the wellness of their mind, body, and circumstances are given a chance to grow, they can begin to move towards change.

For more information, visit [undergroundmoves.co](http://undergroundmoves.co)

